# How do I apply for Support at Home funding?

## Step-by-Step Guide

### STEP 1: CHECK YOUR ELIGIBILITY

- Apply for an assessment with My Aged Care
- You can do this on their website or over the phone. You may also seek a referral from a GP, health professional, or hospital
  - myagedcare.com.au
  - 1800 200 422
- If eligible, you will be booked in to have an assessment using the Integrated Assessment Tool

### STEP 2: HAVE YOUR AGED CARE ASSESSMENT

- The Single Assessment System (SAS) is a new, nationwide process that makes it easier for older Australians to access aged care services. It replaces the old assessment pathways and ensures your care needs are assessed fairly and consistently under the Aged Care Act 2024.
- An aged care assessor will assess you at home or over the phone, determining the level of care you need and your priority level.

### STEP 3: DISCOVER YOUR ASSESSMENT OUTCOME

- My Aged Care will mail you a notice of decision and support plan
- When you receive your letter, log into your My Aged Care online account to:
  - see which services you've been approved to access under Support at Home
  - obtain referral codes so we can waitlist you
  - review the individual support plan the aged care assessor developed
- You will be placed in the Support at Home Priority System until funding is assigned
- The Support at Home Priority System is the way the Australian Government prioritises the allocation of Support at Home funding. It is a waitlist based on the needs and circumstances of individuals, regardless of where you live.

### STEP 4 BEING ASSIGNED FUNDING AND YOUR REFERRAL CODE

- Call your chosen provider with the referral code to activate your Support at Home funding. You can reach Trilogy Care on 1300 459 190